

Buckinghamshire Safeguarding Adults Board

Business Plan

2020 - 2023

Foreword

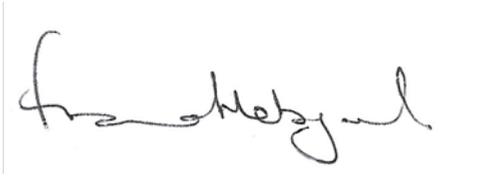
This Plan and achieving its effective implementation is probably the most important thing done by Buckinghamshire's Safeguarding Adults Board (BSAB). The Plan draws from national statutory requirements and more local policy needs in order to protect people at risk of harm or abuse and to enhance their well-being.

In 2019 the structure and working practices of the Board were reviewed alongside the changes that were introduced to safeguard children partnerships. As a result, a decision was made to appoint an Independent Chair for BSAB and the Safeguarding Children's Partnership and to merge the business units together. I was delighted to be appointed as the Chair in August 2019 and I am pleased to say that the new business unit is in place at the start of April 2020.

This plan sets out the outstanding actions from the review, the support that the Board can offer those who work to safeguard adults and the operational priorities identified in a strategic assessment conducted in March 2020. Throughout the plan there is a strong and consistent focus on 'Making Safeguarding Personal' and listening to the needs to our communities. I would hope that future plans actively embrace what local communities and people who have experiences of using the multi-agency safeguarding services say to us, and that the plan is more co-produced in future years.

In this document, BSAB sets out the strategic objectives and priorities it wishes to adopt from April 2020 right through until March 2023. Each year the Board produces an annual report which sets out what has been achieved against its plan and what we need to refocus on in future years. As has been demonstrated by the Covid-19 crisis that hit the world at the start of 2020, we have to be flexible to respond to new challenges. However, the priorities of multi-agency working, listening to and working with our communities and safeguarding the most vulnerable have never been more important. It is good to see existing relationships working well and new networks being formed which will be beneficial beyond this crisis.

This plan is not just for the Board and the business team who support it, but for all leaders, managers and practitioners in any of our partner organisations. Our purpose is simple – to be effective as a partnership of statutory organisations tasked with protecting people at risk of harm or abuse and doing whatever we can to enhance both community & individual people’s wellbeing. Please assist in actively promoting this Strategic Plan.

A handwritten signature in black ink, appearing to read 'Francis Habgood', enclosed within a thin black rectangular border.

Sir Francis J S Habgood, QPM
Independent Chair for Buckinghamshire Safeguarding Adults’ Board

OUR VISION

To work together to enable people in Buckinghamshire to live a life free from fear, harm and abuse and to ensure our approach is focussed around “talk to me, hear my voice” and it is central to everything we do.

OUR AIMS



From the 1st April 2015 the Care Act 2014 placed adult safeguarding within a legal framework, setting out the responsibilities of local authorities and their partners.

From a statutory perspective the three legally required bodies are :-

- Buckinghamshire Council
- Clinical Commissioning Group
- Thames Valley Police

A range of other partners will also support the Vision and Aims of the Business Plan

This Business Plan describes the activities the Buckinghamshire Safeguarding Adults Board (BSAB) will be undertaking from 1st April 2020 to 31st March 2023. The Business Plan will be implemented through the work of the BSAB sub groups which will focus on specific objectives. These activities will be monitored throughout the year and progress will be reported on annually in the BSAB Annual Report.

The Business Plan contains four priorities that will support the work of the BSAB, Sub Groups and Multi Agency working. The “outcomes” listed within each priority will ensure that we achieve our Aims and thereby our Vision to provide a voice to those individuals in need of support and demonstrate the difference we will make to our local communities.

“Talk to me, Hear my voice” Engage with our communities to understand their needs and listen to what they say so that it informs our decision making and planning

1	Action Required	Lead	How	Outcomes (what we will achieve)
1.1	Ensure community engagement is a key focus to develop an understanding of the needs and concerns of residents	<ul style="list-style-type: none"> • BSAB • BSAB 	<ul style="list-style-type: none"> • Review and update BSAB website to signpost individuals and professionals • Bi Annual conferences centred around specific topics i.e. neglect/Abuse 	<ul style="list-style-type: none"> • An understanding of issues and concerns translated into actions • Provide a platform of support and challenge to inform priorities
1.2	Carry out Safeguarding Adult Reviews in line with Care Act requirements, taking into account specific actions developed from those at the centre of the review	<ul style="list-style-type: none"> • SAR sub group 	<ul style="list-style-type: none"> • Robustly ensure SAR's completed and action plans are embedded and changes practice 	<ul style="list-style-type: none"> • Reduce number of SAR's by learning and changing the way we do things to ensure people are safe and supported
1.3	Explore and develop a range of approaches to achieve meaningful involvement and feedback from individuals who use our services.	<ul style="list-style-type: none"> • Statutory Partners 	<ul style="list-style-type: none"> • Engage with local residents through a series of co-production events to improve the understanding and experience of the impact of safeguarding 	<ul style="list-style-type: none"> • Local residents are fully engaged to ensure the voice of the person is central to everything that we do
1.4	To raise awareness with schools and education providers to improve early identification of vulnerable children and adults with the particular focus supporting transition arrangements from child to adult	<ul style="list-style-type: none"> • Statutory partners in Education/ Social Care/ YOS 	<ul style="list-style-type: none"> • Review and implement recommendations from SYV Case Review (Ibbetson) 	<ul style="list-style-type: none"> • Ensure early identification and support is achieved through multi agency collaboration

Understand the nature of Neglect (including self-neglect) and Abuse and put structures in place to reduce cases				
2	Action Required	Lead	How	Outcomes (what we will achieve)
2.1	Develop Dashboard and guidance material to support professionals in understanding and reporting allegations of abuse	<ul style="list-style-type: none"> • BSAB 	<ul style="list-style-type: none"> • Nominated performance Leads from organisations and sub groups would develop a new Dashboard 	<ul style="list-style-type: none"> • Improve information sharing amongst partner agencies • Easy method of reporting concerns
2.2	Improve training provision to equip a County wide workforce with the necessary knowledge, skills and understanding of safeguarding	<ul style="list-style-type: none"> • BSAB • Sub groups 	<ul style="list-style-type: none"> • Update training proposal to include new identified priorities around Neglect, Abuse and Exploitation 	<ul style="list-style-type: none"> • Deliver learning to ensure Partners are enabled to support individuals in need
2.3	Analyse the impact of current partnership activity relating to existing strategies through auditing our service provision across agencies	<ul style="list-style-type: none"> • PP&P sub group • PQ&I sub group 	<ul style="list-style-type: none"> • Strategic Assessment to inform setting of priorities to meet needs • Review Adults Arrangements Plan 	<ul style="list-style-type: none"> • Ensuring analysis of activity is supporting priorities • Set out new local safeguarding arrangements for adults
2.4	Holistic <i>whole family</i> approach, developing stronger ties between front line services and service provision	<ul style="list-style-type: none"> • PP&P sub group • BSAB 	<ul style="list-style-type: none"> • Review self-neglect tool kit • Provide easy to access to the front line services, information and guidance 	<ul style="list-style-type: none"> • Simple and accessible toolkits • Forms that can be used by members of the public and professionals

Ensure that professionals working with adults with care and support needs have the required knowledge and training for their roles

3	Action Required	Lead	How	Outcomes (what we will achieve)
3.1	Ensure training provision reflects needs	<ul style="list-style-type: none"> • BSAB 	<ul style="list-style-type: none"> • Review and develop training proposal to reflect Board priorities 	<ul style="list-style-type: none"> • Training that enables and supports positive outcomes
3.2	Ensure best practice across other service provisions is captured and disseminated	<ul style="list-style-type: none"> • PP&P/PQ&I Sub groups 	<ul style="list-style-type: none"> • Effective communication through Joint Chairs sub group • Publication Safeguarding Adults website 	<ul style="list-style-type: none"> • Share good working practices to support individuals through learning and training • Make best practice available to all
3.3	Update Safeguarding Adults website to reflect Board activity, training and learning	<ul style="list-style-type: none"> • BSAB 	<ul style="list-style-type: none"> • Review content to inform and engage communities and Multi-Agencies 	<ul style="list-style-type: none"> • Provision of modern easy to use website
3.4	Ensure that current structures in place to support professionals are fit for purpose	<ul style="list-style-type: none"> • Complex Cases Task and Finish • PP&P sub group/Partners 	<ul style="list-style-type: none"> • Review of RAMP/Complex/Hi Risk Cases • Audit of agency data processes (deep dive) 	<ul style="list-style-type: none"> • Establish easy to access processes to manage complex cases • Reassurance that working practices deliver on aims
3.5	Provision of and embedding revised Adults Safeguarding “threshold” tool	<ul style="list-style-type: none"> • QP&I 	<ul style="list-style-type: none"> • Development of Partner led tool 	<ul style="list-style-type: none"> • Clear pathways leading to quick and responsive activity to support individuals

Making Safeguarding Personal :- That work of the Board is informed by service users and carers

4	Action Required	Lead	How	Outcomes (what we will achieve)
4.1	To ensure that all safeguarding enquiries are person centred whether carried out by the Safeguarding Team/ASC or other agencies – delegated enquiries	<ul style="list-style-type: none"> • Partners • MASH • PP&P 	<ul style="list-style-type: none"> • Recording of safeguarding enquiries should include persons views at the point of first contact • Multi Agency Policy and Procedures to include MSP throughout 	<ul style="list-style-type: none"> • Ensure a safeguarding service focuses on a resolution with more engagement and control for the individual.
4.2	Increase engagement with voluntary and community sector by way of information sharing	<ul style="list-style-type: none"> • BSAB 	<ul style="list-style-type: none"> • Re-establish newsletter • Promoting feedback through website or learning events 	<ul style="list-style-type: none"> • Provide a two way link between the work of the Board and the community
4.3	Adhere to Public Sector Bodies Accessibilities Regulations 2018	<ul style="list-style-type: none"> • BSAB • Partners • BSAB 	<ul style="list-style-type: none"> • Ensure that materials produced by the Board are in accessible formats • To reduce the use of jargon in all Board documents. • Review and update BSAB website 	<ul style="list-style-type: none"> • Comply with legislation to ensure published documents are accessible to all

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Safeguarding Partnership Manager

Safeguarding Adults Board and Safeguarding Children's Partnership

Business Plan V 1.0 Commencement Date 1st April 2020

Business Plan Review Date 1st February 2021 for updates leading into April 2021. The Business Plan to be then reviewed in February 2022/23

Business Plan to be Reviewed and updated by the Safeguarding Partnership Manager

Glossary

BSAB Buckinghamshire Safeguarding Adults Board

SAR Serious Case Review

PPP Policy Procedure & Practice

QPI Quality Performance & Improvement

YOS Youth Offending Service

ASC Adult Social Care

MSP Making Safeguarding Personal

MASH Multi Agency Safeguarding Hub