



Annual report of The Buckinghamshire Safeguarding Adults Board

2017/2018



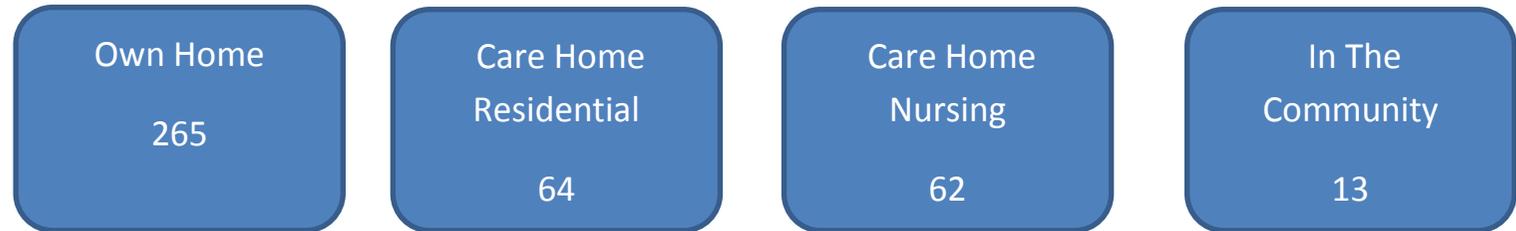
BUCKINGHAMSHIRE SAFEGUARDING FACTS

In 2017/18 Buckinghamshire had a total population of 534,700 people aged 18+ years of these 98,063 were aged 65+ years.

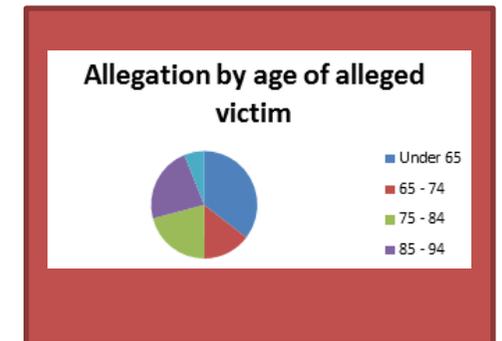
Most common types of abuse



Where Abuse Takes Place.



Gender, Race and Age



Contents

Foreword by the Independent Chair.....	4
1) Introduction	6
2) Safeguarding Principles.....	7
3) How is the Board structured?	8
4) What is the Board's Strategic Vision?	10
5) What is Adult Safeguarding?	11
6) What is the purpose of Adult Safeguarding?	11
7) How is Adult Safeguarding dealt with in Buckinghamshire?	12
8) What did the Board achieve in 2017/18?	12
9) World Elder Abuse Action Day	17
10) Safeguarding Adult Reviews 2017 – 2018	17
11) How is the Board funded?	18
12) Joint Working across the County	19
13) What are the Board's Priorities for 2018/19?	20
14) Board Meetings and Attendance.....	21
Appendix A E Learning	22
Appendix B Website	24

Foreword by Chair



I am pleased to present the Buckinghamshire Safeguarding Adults Board Annual Report for 2017/18, which covers my first full year as independent chair.

The body of this report reflects many contributions from the member organisations of the Board demonstrating how seriously they are seeking to develop policy and practice in adult safeguarding. Improvements include better information and advice to adults at risk, investment in training and learning lessons from national and local incidents. The Multi Agency Risk Management approach is increasingly providing a structure for better communication, information sharing and joint risk management.

Though Buckinghamshire Safeguarding Adults Board has been working as a partnership board for many years, the Care Act required some significant changes to be made, to take on a more strategic role and to get better assurance that key partners work together effectively to improve safeguarding, wellbeing and independence. During the year, the Board has made significant progress in further strengthening its governance arrangements post the Care Act 2014. The focus going forward is to further develop and strengthen the assurance role of the board, so that evidence based outcomes demonstrate the impact of its work across Buckinghamshire.

Following a consultation process and taking into account the information gathered on safeguarding during the previous year, we approved our annual business plan to work on the priorities that had been identified. A key achievement has been the development of the dataset to better understand the key safeguarding risks in Buckinghamshire. Linked to this we led work with trading standards that focussed on doorstep scams and financial abuse, as this was identified as an area of significant concern.

Our work programme for 2016/17 was ambitious and overall we made good progress against our objectives for the year. In particular, our 'Back to Basics' saw the revised governance arrangements building strong foundations for the work of the Board. However, our ability to progress some of our actions has been impacted by capacity issues facing the Board during the year. Statutory partners have continued to face significant funding pressures and increased workloads; there has been turnover in board membership and sub group leadership during the year, and the support to the board has been stretched. We are seeking to address this in our plans for 2018/19.

Protecting and safeguarding people at risk of abuse or neglect continues to be our focus and we have continued to strengthen partnership working by working closely with our colleagues on the Buckinghamshire Safeguarding Children Board, Health & Well-Being Board and Safer, Stronger Community Partnership Board on those priorities that cut across all Boards.

A key challenge for the Board has continued to be the need for better engagement with people who have experienced safeguarding processes and to make sure that we listen to what people tell us, and this is something we have continued to work on throughout the year through continuing to develop links with the SAFE Forum and by inviting adults or carers who have experienced safeguarding to share their stories with the board.

Partner agencies continue to demonstrate commitment to the work of the Board despite the challenges of capacity and resources and I have no doubt that the Board will continue to build on its' current strengths to meet the challenges ahead.

I wish to record my thanks to members who have contributed to the work of the Board this year. All are self-critical and keen to make a difference to adult safeguarding through their membership.

M. SEATON

Marie Seaton

Independent Chair
Buckinghamshire Safeguarding Adults Board

1) Introduction

This Annual Report is for the period 1st April 2017 to 31st March 2018 and is produced as part of the Board's statutory duty under the Care Act 2014 and Chapter 14 of the Care & Support Guidance. It is one of the three core statutory duties of the Safeguarding Adults Board Chair to publish an annual report in relation to the preceding financial year, on the effectiveness of safeguarding in the local area.

As defined in the Care Act, the Board has representation from the three statutory partner organisations:

- Buckinghamshire County Council
- NHS Clinical Commissioning Group
- Thames Valley Police

Other partner organisations represented at the Board are:

- | | | |
|-------------------------------|--|---------------------------|
| • AGE UK | Aylesbury Vale DC | Bucks New University, |
| • Bucks Healthcare NHS Trust, | Bucks Fire Service, | Carers Bucks, |
| • Care Quality Commission | Chiltern DC, | Epilepsy Society, |
| • Healthwatch, | HM Prison & Probation Service, | Mind Buckinghamshire |
| • NHS England | Oxford Health NHS Foundation Trust, | SAFE, |
| • South Bucks DC, | SCAS | SUCO, |
| • Talkback | Thames Valley CRC | Vale of Aylesbury Housing |
| • Wycombe DC, | Hertfordshire Partnership University NHS Trust | |

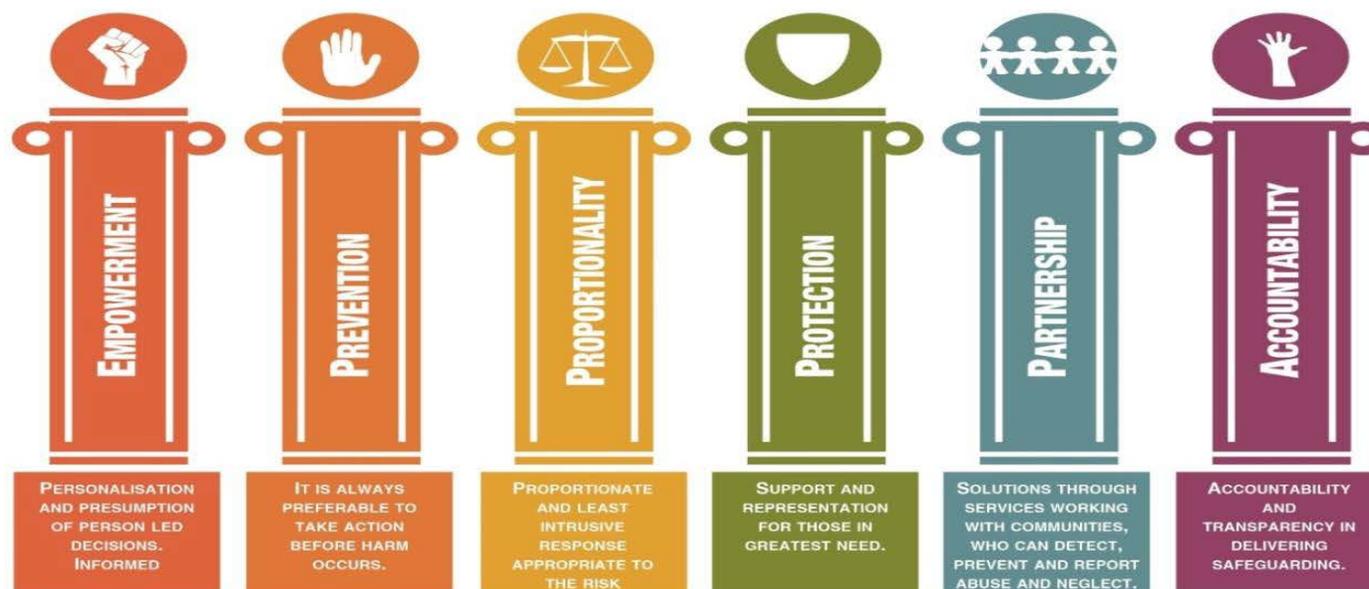
This Annual Report gives details of progress on our priorities and Strategic Plan 2016-18; sets out how effective the Buckinghamshire Safeguarding Adults Board has been over the 2017-18 year; provides detail on the Safeguarding Adult Reviews (SAR's) that it has commissioned, and describes how its partners have contributed to the work of the Board to promote effective adult safeguarding.

The report will be submitted to the Local Authority Chief Executive, Leader of the Council, the local Chair of Buckinghamshire Health and Wellbeing Board, Chair of LSCB and Buckinghamshire's Health Watch. The report provides an overview of Buckinghamshire Safeguarding Adults Board activities and achievements during 2017-18; it summarises the effectiveness of safeguarding activity in Buckinghamshire including the work of individual member agencies

Information about the statutory role and function of the Safeguarding Adults Board can be found on the [SCIE website](#).

2) Safeguarding Principles

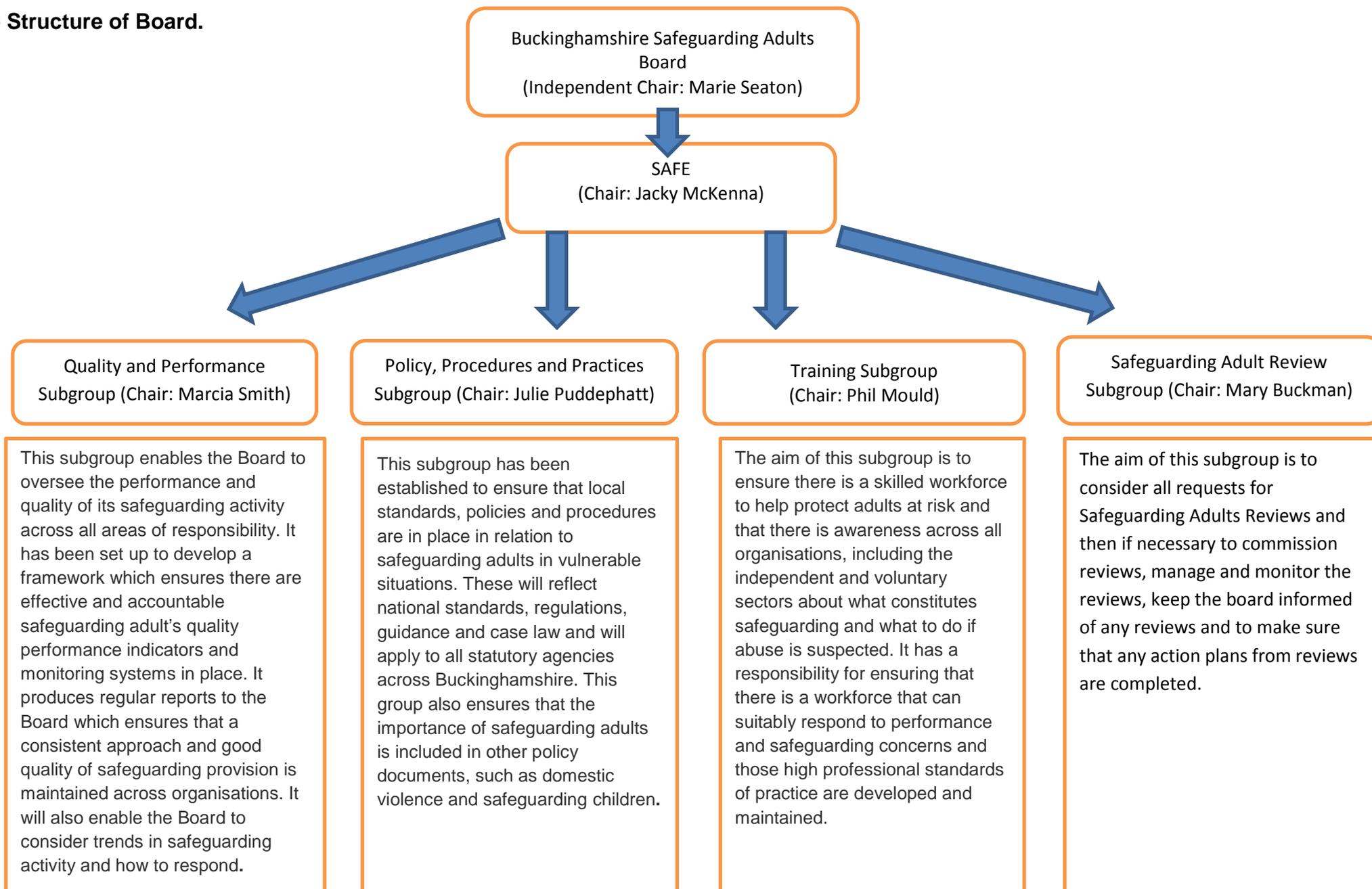
The work of the Board and its individual member organisations is driven by the key safeguarding principles:



These principles are fundamental to all areas of the work of the Board and are written into the Boards Strategic plan and multi-agency policy and procedures. The Board is also passionate about involving service users and carers in both the work of the Board and in the Safeguarding process, as recommended in “Making safeguarding Personal” and this element of the Boards work will be reported on later in this report.

In Buckinghamshire the Safeguarding Adults Board underwent a review process in 2017/18 with the streamlining of membership of the Board and the number of subgroups. The purpose of this restructure was to get “Back to Basics” and to enable the Board to concentrate on the main function’s and responsibilities of the Board as well as ensuring that the right members were involved in decision making. The Structure of the Board during 2017/18 was as follows:

3) Structure of Board.



The above structure came about as the result of a Board Away Day in November 2016 where there was a move away from the complex and resource intense structure to the streamlined structure above. Over 2017/2018 the Board has been reviewing the above structure in order to assess its continued fitness for purpose. The review concluded in March the new governance arrangements are now more effective with the reduced number of members and tighter control over the budget and Board meetings.

This year has continued to see major changes in terms of Board members, with members of all three of the major partners having changes of staffing. The impact of this can be seen in attendance at the Board, see section 14 below.

In regard to the Subgroups there were concerns raised about the appropriateness of some members of subgroups and the poor attendance at some of the subgroups. A meeting was held in early March 2018 with the Safeguarding Leads for all the partner agencies to look at revitalising the subgroups and new members were put forward. At the March Board, Board members were reminded of the importance of ensuring that their representatives regularly attend the subgroups if the Board's Business Plan priorities were to be achieved.

It was also agreed at the March Board that the Board needs to engage and involve a broader number of service users and carers and the wider public and an options paper was presented to the Board. The paper proposed that the Board should adopt option four which involved the formation of group made up of voluntary agencies that represent adults with care and support needs as well as representatives from the various partnership boards, which was agreed. A Task and Finish group of multi-agency partners was set up to take this piece work forward into 2018/19. The aim of which was to ensure that the Board was able to consult and involve a range of service users/carers and the public in their work going forward.

4) What is the Board's Strategic Vision?

Buckinghamshire Safeguarding Adults Board has the following mission statement:-



Mission Statement

The purpose of our Board is to safeguard adults by;

- ✓ providing oversight, leadership, challenge and guidance
- ✓ holding partners to account to ensure that there are effective arrangements in place to prevent and respond to abuse and neglect.

The graphic features a light blue background. At the top, the title 'Mission Statement' is written in a large, bold, black font. Below the title, on the left, is an illustration of a magnifying glass with a black handle and a silver rim, focusing on the word 'The'. To the right of the magnifying glass, the text 'The purpose of our Board is to safeguard adults by;' is written in a smaller black font. Below this text are two bullet points, each preceded by an orange checkmark. The first bullet point reads 'providing oversight, leadership, challenge and guidance' and the second reads 'holding partners to account to ensure that there are effective arrangements in place to prevent and respond to abuse and neglect.'

In order to achieve the above vision Buckinghamshire Safeguarding Adults Board Strategic Plan sets out how it will assure itself that partners working across the county are preventing and reducing the risk of harm to adults with care and support needs from abuse and other types of exploitation.

The Plan highlights the Board's priorities for adult safeguarding over the next two years. A number of factors have helped to shape and influence the priorities in the 2016/18 Safeguarding Adults Board Strategic Plan.

Firstly it has been informed by the Peer Review held in November 2015, the Buckinghamshire Safeguarding Adults Board Planning Meeting in January 2016 as well as the need to respond to national developments such as implementation of the Care Act 2014 and other initiatives such as 'Making safeguarding Personal'.

Secondly and of equal importance, is the feedback received from the public, service users and grass roots organisations such as the Safeguarding Adults For Everyone Forum (SAFE) and operational leads events held between January 2015 and August 2015. Common

concerns highlighted included quality of local care services, access to information about where and how to get help and lack of understanding about the Buckinghamshire Safeguarding Adults Board and its functions.

- 'Making safeguarding Personal'
- Work with Board partners and external agencies to reduce the risk of abuse or harm
- Performance and Quality Assurance Framework
- Robust policies and procedures are in place to enable staff in all agencies to work to an appropriate policy context
- Skilled, competent workforce through training and staff development
- Undertake Safeguarding Adult Reviews (SARs) and embedding the learning

5) What is Adult Safeguarding?

Adults can be abused in many different ways. Some groups, such as people with mental health problems, a learning disability, the elderly and frail, are at particular risk of abuse and harm. Safeguarding adults is about protecting those at risk of harm (adults with care and support needs) from suffering abuse or neglect.

6) What is the purpose of Adult Safeguarding?

The Care Act 2014 identifies the aims of adult safeguarding as:-

- stop abuse or neglect wherever possible;
- prevent harm and reduce the risk of abuse or neglect to adults with care and support needs;
- safeguard adults in a way that supports them in making choices and having control about how they want to live;
- promote an approach that concentrates on improving life for the adults concerned;
- raise public awareness so that communities as a whole, alongside professionals, play their part in preventing, identifying and responding to abuse and neglect;
- provide information and support in accessible ways to help people understand the different types of abuse, how to stay safe and what to do to raise a concern about the safety or well-being of an adult;

- address what has caused the abuse or neglect.

7) How is Adult Safeguarding dealt with in Buckinghamshire?

In Buckinghamshire, all Adult Safeguarding referrals go through the Adult MASH (Multi-Agency Safeguarding Hub). The MASH is staffed by Adult Social Care staff, Thames Valley Police and Health. There is also regular attendance at the MASH from the Independent Mental Capacity Advocacy service (IMCA).

Referrals to the MASH can be made by phone or email: E-mail safeguardingadults@buckscc.gov.uk or if it is an emergency call the police on 101, or dial 999. There is a [REFERRAL FORM](#) which should be sent to safeguardingadults@buckscc.gov.uk. If there are concerns about a child: 0845 460 0001, further information can be found on [Buckinghamshire Children's Safeguarding Board Website](#).

8) What did the Board achieve in 2017/18?

What we said we would do in 2017/18?	What we did?	Evidence
<p>1) Development of the Board including involving people who use services and carer involvement in the Board.</p>	<p>The Board were aware that it was important to involve service users and carers in the work of the Board and although the Board had had a service user/carers subgroup (SAFE) for several years it was felt that this was not really contributing to the work of the Board. Therefore in 2017 it was agreed that SAFE would become a Forum which then enabled members of the group to attend the subgroups and to have a significant input into the work plan of the Board. It also meant that members of SAFE would have a pivotal role on the Board.</p> <p>The Board also agreed that during 2017/18 that work would be done to support SAFE to become a stronger group with a wider membership base. It was agreed that the group would be supported by the Board's</p>	<p>The result of this change has been to enable service users and carers to have an input into the Training plan for the Board and to be involved in delivering training.</p> <p>To have an input into the content and structure of the Board's policy and procedures and to be involved in the monitoring and auditing of Safeguarding practices within Buckinghamshire.</p> <p>By the end of the year a Chair and Deputy chair were nominated by the group which is now run by service users and carers.</p>

	<p>Business Manager and Administrator.</p> <p>During 2017/18 the group was led by the Board's Business Manager who devised with the group a programme of training to ensure that members felt confident about the issues relating to modern Safeguarding practices, this included Modern Slavery, Deprivation of Liberty Safeguards, Prevent, SCAMs and Financial Abuse et.</p>	
	<p>It was identified in the Business plan that the Board need to improve its communications both with professionals but also service users/carers and the wider public.</p>	<p>The Board Business unit therefore spent some time updating and improving the Board's Website in order to make it more appealing to both professionals and to the wider public. In Appendix B there is a copy of the data analysis which shows that there has been an increase in the number of people accessing the Board's website.</p> <p>The Board Business unit also updated its publications and now produces a newsletter which is circulated to all Board members, care agencies and care homes within Buckinghamshire.</p>  <p>The Board has now got an active Twitter account with over 50 followers.</p>
<p>2) Prevention and early intervention –acting</p>	<p>One of the main issues identified by the Board during its restructure in 2017 was regarding the lack of appropriate data which</p>	<p>This dashboard is now available for Board members and subgroups to use to enable them to understand the nature of abuse and safeguarding work within Buckinghamshire.</p>

<p>before harm occurs and robust shared approaches to risk management approaches</p>	<p>would then enable the Board to decide on its priorities.</p> <p>Work was undertaken in 2017/18 to produce an effective dashboard for the Board. The first copy of which was taken to the December Board and further work was done for the second report taken to the March 2018 Board.</p>	<p>The Dashboard has enabled Board members to understand the nature of Safeguarding concerns within Buckinghamshire and this has enabled the Board to identify the priorities for the Board to focus on in 2018/2020.</p> <p>At present the Board is also looking to develop a shared Domestic Abuse Dashboard with the Safer Stronger Bucks and the Local Children’s Board to provide information to assist the Board in focusing their work in this area of their Business plan.</p>
	<p>During the year the Board undertook a review of the multi-agency policy and procedures which were found to be out of date. It was decided that as many staff who work with adults with care and support needs work across Buckinghamshire and Oxfordshire that we would develop multi-agency policies that went across the two counties.</p>	<p>The Board has now produced the Multi-Agency Safeguarding Policies and Procedures and these are available on both our website and Oxfordshire Safeguarding Adults Board. This should enable greater collaboration between Buckinghamshire and its neighbour and clearer working practices for those staff who across the two counties.</p> <p>http://www.buckinghamshirepartnership.gov.uk/safeguarding-adults-board/information-for-professionals/buckinghamshire-safeguarding-adults-multi-agency-policy-and-procedures/</p>
	<p>During 2017/18 the Board commissioned two Safeguarding Adult Reviews (SAR’s) these were both on Self Neglect and an outcome then was to review and update the Board’s Self Neglect guidance and toolkit.</p>	<p>This was completed in March 2018 and the new documents were put on the website in April 2018.</p> <p>http://www.buckinghamshirepartnership.gov.uk/safeguarding-adults-board/information-for-professionals/self-neglect/</p>
	<p>In 2017/18 the Board set up a Task and Finish group to look at the specific issues of SCAMs and Financial abuse which had been raised during a conference hosted by Trading Standards in 2016. The aim of the Task and Finish group was to ensure that the Board had relevant data on the extent and form of SCAMS and financial abuse in Buckinghamshire, as well as providing specific training on SCAMS and Mental</p>	<p>The Board hosted two training events which were well received and it was agreed that the work of the subgroup would go on until June 2018 ending with a public event to mark World Elder Abuse.</p>

	Capacity. Awareness day.	
	In 2016 the Board launched a Risk Assessment and Management Panel, the aim of which was to provide a platform where practitioners could bring complex cases to look at other options and opportunities with a range of professionals. This panel was reviewed in 2017/18 and it was decided to launch the panel but to change the name to Risk Assessment Multi-Agency Panel (RAMP) to move away from the idea of the panel owning the case.	Risk Assessment Multi-Agency Panel meetings have been held throughout 2017/18 and 10 cases have been discussed. Case Study
3) Undertake Safeguarding Adults Reviews with a view to embedding learning from experience	As mentioned in the above section, the Board commissioned two Safeguarding Adult Reviews during 2017/2018. These were completed during the period and are published on our website. The action plans from these SAR's are being managed by the SAR subgroup and reported to the Board on a Quarterly basis.	These will be discussed further in a separate section of this report section 10.
	The Board was also working on a third SAR which had been started in 2015 quality assurance of the report found omissions in the process. It was therefore agreed that this report would be taken forward to 2018 and be completed by the end of 2018.	These will be discussed further in a separate section of this report section 10
	It was agreed that the Board would postpone the learning event until the Self-Neglect Toolkit had been reviewed and this will now take place in May 2018.	These will be discussed further in a separate section of this report section 10
4) Develop a skilled, competent workforce – shared workforce development	In 2017/18 the Board decided to move away from a Training Strategy and instead decided to develop a Competency Framework based on the Bournemouth Framework which is	The Competency Framework is now available on our website. The Framework was circulated to all partner agencies, to care agencies and care homes within Buckinghamshire. It was agreed that the Framework and its implementation would be reviewed in

<p>strategies to ensure all staff are able to respond appropriately to adults at risk and that practice is safe and reflects the highest professional standards.</p>	<p>used by several other Boards.</p> <p>The idea of the Competency Framework was to move the Board away from being a provider of training instead giving guidance to agencies and staff regarding the competency levels required for their staff. The Competency Framework is now available on our website.</p> <p>Alongside this the Board decided to purchase an on line training system which would allow the Board to create E learning courses as well as a booking system for training. http://www.buckssafeguarding.org.uk/</p>	<p>2018/19. http://www.buckinghamshirepartnership.gov.uk/media/4996557/3-Buckinghamshire Safeguarding Adults Board-Competency-Framework.pdf</p> <p>The Board's on line Training system has been working well and nearly 400 have undertaken E learning courses on the system. The purpose of the E Learning modules was to try and reach a range of professionals and agencies and this has been successful, we have had people from a range of voluntary agencies, private agencies as well as members of the public, alongside the statutory services completing E learning courses.</p> <p>The Board has also put on Face to Face training on a variety of topics and the Training subgroup continues to monitor the feedback and impact of this training and reports back to the Board on its findings.</p>
<p>5) Improving Safeguarding Practice and the experience of Service Users and Carers</p>	<p>The Board agreed that it needed to develop an audit schedule to look at the nature of safeguarding work in Buckinghamshire. The purpose of these audits was to enable the Board to understand the nature of abuse that was occurring in Buckinghamshire.</p> <p>The Board also started a second audit looking at transition practices. This piece of work came out of a Serious Case Review carried out by Buckinghamshire Safeguarding Children's Board. This work will be completed in 2018/19.</p> <p>The Board also developed a survey form which will be used to review all policies and work undertaken by the Board.</p>	<p>The Board completed an audit looking an abuse within care homes in March 2017 which showed clearly that there were specifics issues relating to care homes for people with a learning disability. This was feedback to the Board in 2017 and it was agreed to use this to inform the Business plan for 2018/19.</p> <p>The Board has used this survey form as part of the implementation plan for policies and procedures, to see how far they have become embedded in practice.</p>

9) World Elder Abuse Awareness Day June 15th 2017

World Elder Abuse Awareness Day is celebrated internationally on June 15th, and is lead agency in the United Kingdom by Action on Elder Abuse. It was decided in 2017 that as the Board had been focusing on abuse in care homes, that the Board would encourage care homes in Buckinghamshire to take part in marking the day.

On the day over eight homes in the area took part, hosting events and displays with their residents, their families and staff members. The feedback was that this event was successful in raising awareness about abuse not only in care homes but also around wider issues such as Financial and Domestic abuse.

A separate event took place in Chesham, hosted by Barbara Poole (Healthwatch,) a Board member which reached out to agencies working with adults with care and support needs. This event involved an informal drop in session with drinks and cakes. Again this event proved successful, raising awareness amongst various charities and agencies working in Chesham.



10) Safeguarding Adult Reviews 2017 – 2018

The Care Act 2014 requires Safeguarding Adults Boards to carry out Safeguarding Adults Reviews of “ a case involving an adult in its area with needs for care and support (whether or not the local authority has been meeting any of those needs) if—(a)there is reasonable cause for concern about how the Safeguarding Adults Board, members of it or other persons with relevant functions worked together to safeguard the adult, and (b)condition 1 or 2 is met.(2)Condition 1 is met if—(a)the adult has died, and (b)the Safeguarding Adults Board knows or suspects that the death resulted from abuse or neglect (whether or not it knew about or suspected the abuse or neglect before the adult died).(3)Condition 2 is met if— (a)the adult is still alive, and(b)the Safeguarding Adults Board knows or suspects that the adult has experienced serious abuse or neglect. The Board may arrange for there to be a review of any other case involving an adult in its area with needs for care and support (whether or not the

local authority has been meeting any of those needs). The aim of the review is to (a) identifying the lessons to be learnt from the adult's case, and (b) applying those lessons to future cases. (Care Act 2014 section 44).

Buckinghamshire Safeguarding Adults Board has a subgroup of the Board, the Safeguarding Adult Review subgroup (SAR subgroup) whose responsibility it is, to receive and evaluate Safeguarding Adult Review referrals. Over 2017/18 the group received two referrals for Safeguarding Adult Reviews in 2017/18 one of which is still being investigated via other enquiry processes, the other met the criteria for a SAR and will start in April 2018. The Board carried out two reviews which had been started in 2017 and were presented to the Board at an Extra Ordinary Board meeting in August 2017.

The two reviews, [Mr. T and Miss Q](#), were carried out by the SAR subgroup and both related to people who self-neglected both themselves and their environment. The reviews were carried out by two independent authors and their reports were presented to an extra ordinary Board meeting in August 2017. A joint action plan was then created as a result of the two reviews and this action plan is currently being monitored by the SAR subgroup with oversight of the Board.

One of the main actions from the two reviews was the need for an updated Self-Neglect Toolkit and this has now been produced and a learning event is due to be held in May 2018 to ensure that the lessons identified in the two reviews are shared with a range of agencies to enable change in working practices to occur.

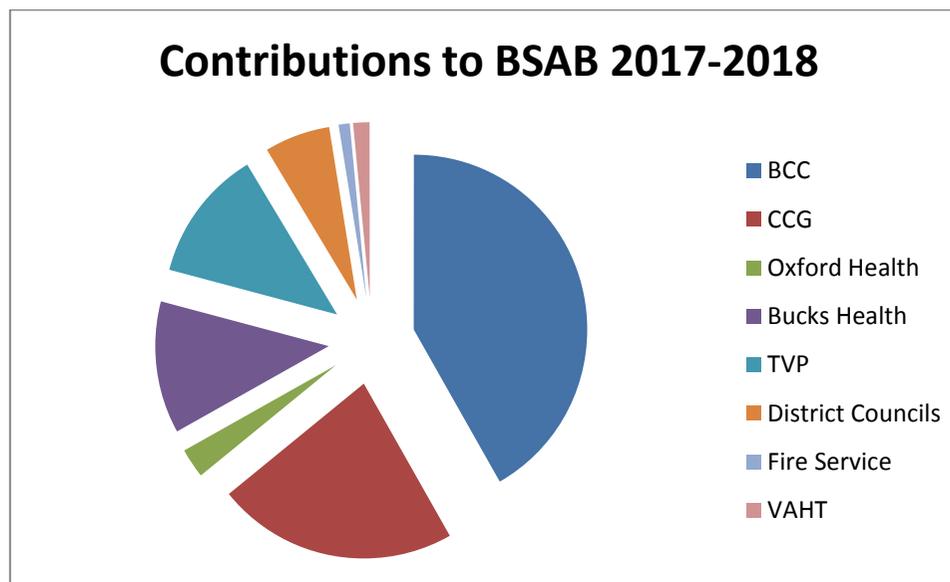
During the year the SAR subgroup have also been working on a review that was originally referred in 2015 but never completed due to issues with the final report. This review will be completed in 2018 and an action plan will be developed and will be available for the Board meeting in June 2018. The Board was notified of another Safeguarding Adults Review referral in February 2018 and has agreed this case meets the criteria and the review will start in April 2018 using the Welsh Safeguarding Adults Review modelⁱⁱ.

The group has recently decided that in order to learn from Safeguarding Reviews from other areas, including Domestic Homicide and Children's Serious Case Reviews, that it will need to meet more frequently and it will develop an action plan from these reviews as well as those that it commissions itself.

11) How is the Board funded?

Buckinghamshire Safeguarding Adults Board agreed an operating budget for 2017/18 of **£162,833.00** which included contribution from Buckinghamshire County Council, Thames Valley Police, Clinical Commissioning Group, Bucks HealthCare NHS Foundation Trust, Bucks Fire

and Rescue, District Councils, and Aylesbury Housing Association. Regular financial monitoring reports are presented to the Board to ensure effective management and control of resources.



In 2017/2018 Board members asked for the Board's budget and partners contributions to be reviewed. A paper was presented to the Board in June 2017 providing different ways in which the contributions from partners could be formulated. Board members agreed that they wanted the current formula to continue for the present time but with an opportunity to look in 2018/19 at possible ways of merging some contributions in particular those coming from health partners.

12) Joint Working across the County

Buckinghamshire Safeguarding Adults Board is one of four Boards that work across Buckinghamshire. The other boards are:-

- Health and Wellbeing Board
- Safer Stronger Bucks Board
- Local Children's Safeguarding Board.

In the past there had been a working group looking at the work of the four boards and a Joint Board Protocol had been developed. In 2017/2018 there was an agreement between the four boards that there needed to be greater clarification around the work each board undertook and closer collaboration on certain areas of work. This led to the [Joint Chairs Protocol](#) being updated and a work plan being put in place.

Over the year, one particular area of common ground was identified and it was agreed that this group would focus on Domestic Abuse. This led to the development of a shared Domestic Abuse Dashboard, a new Domestic Abuse Strategy and action plan. These will be further developed in 2018 with a shared learning event taking place in October 2018.

13) What are the Board's Priorities for 2018/19?

In December 2017 the Board reviewed the Board Strategic and Business plan; these are now available on our website <http://www.buckinghamshirepartnership.co.uk/safeguarding-adults-board/information-for-professionals/bsab-policies-and-procedures/>. The Board has decided that for the coming three years the priorities will be as follows:-

- **Key Priority One:** To ensure that there is effective communication with residents in Buckinghamshire, between professional, agencies, between different Boards and Partnerships.
- **Key Priority Two:** To ensure that the workforce, working with adults with care and support needs, are competent to carry out their roles.
- **Key Priority Three:** To understand the nature of abuse within Buckinghamshire and to put structures in place to reduce the likelihood of abuse occurring. This includes looking at different formats of abuse including as crimes using modern technology including financial scams, romance scams, cyber bullying, stalking and domestic abuse crimes.
- **Key Priority Four:** To ensure that the learning from Safeguarding Adult Reviews is embedded in practice across agencies working in Buckinghamshire.
- **Key Priority Five:** To ensure that all Safeguarding work undertaken in Buckinghamshire is Person Centred and in line with the philosophy and guiding principles from "Making Safeguarding Personal!"

14) Board Meetings and Attendance

During 2017/18 the Board met five times:-

- 15.6.2017 • 10.8.2017 • 14.9.2017 (Extra Ordinary Board meeting) • 14.12.2017 • 15.3.2018

Attendance at the Main Board Meetings in 2017/2018 was as follows:-

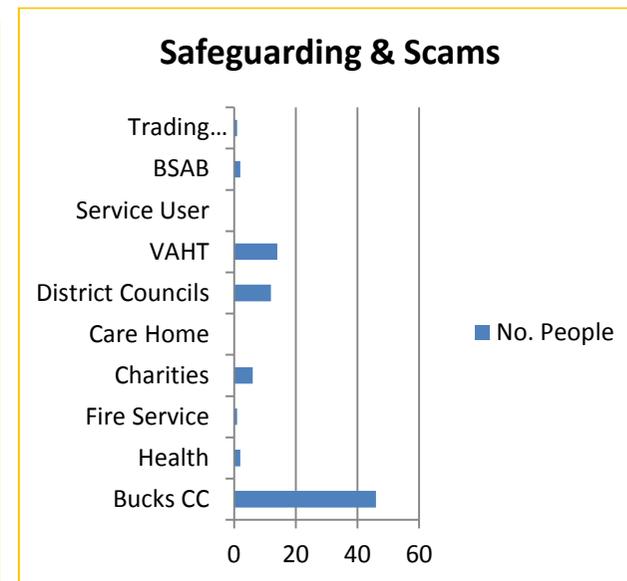
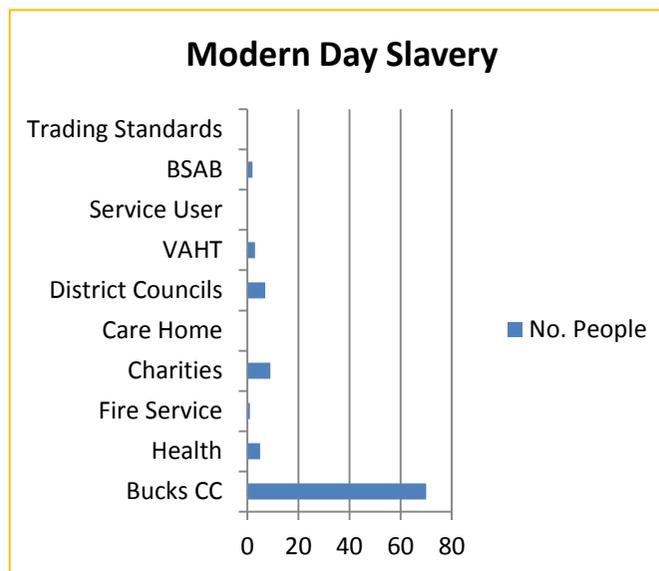
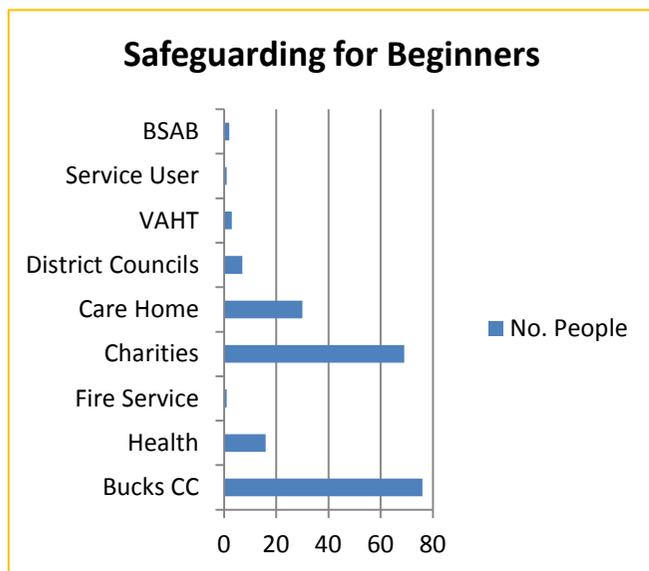
Board Attendance					
Agency	June	Aug	Sep	Dec	March
Bucks Safeguarding Adults Board	✓	✓	✓	✓	✓
Buckinghamshire County Council	✓	✓	✓	✓	✓
Buckinghamshire Healthcare NHS Trust	✓	✓	✓	✓	0
Healthwatch	✓	✓	✓	✓	✓
Oxford Health NHS Foundation Trust	✓	✓	✓	✓	✓
Thames Valley Police	✓	✓	✓	0	✓
District Councils	✓	✓	0	✓	✓
SAFE	✓	✓	✓	✓	✓
Buckinghamshire Fire & Rescue Service	✓	0	✓	0	✓
Hertfordshire Partnership University Foundation Trust	✓	✓	0	0	0
Clinical Commissioning Group	✓	✓	✓	0	✓
Vale of Aylesbury Housing Trust				✓	✓

Black indicates the time before agency became a Board member.

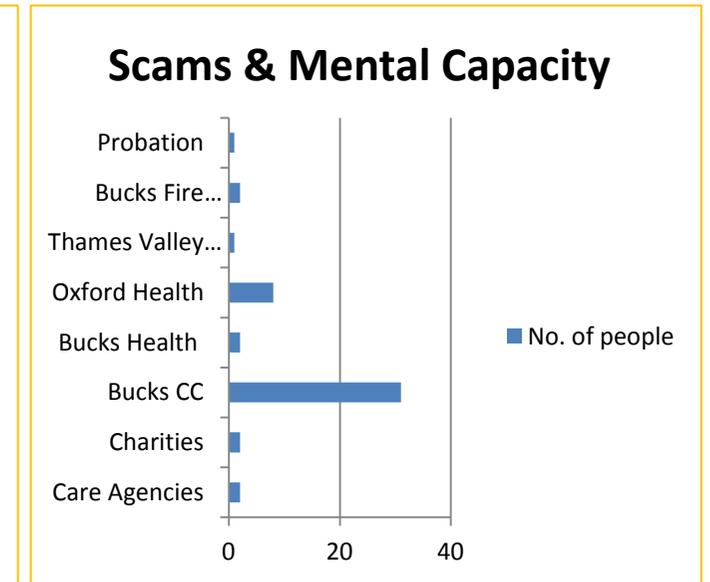
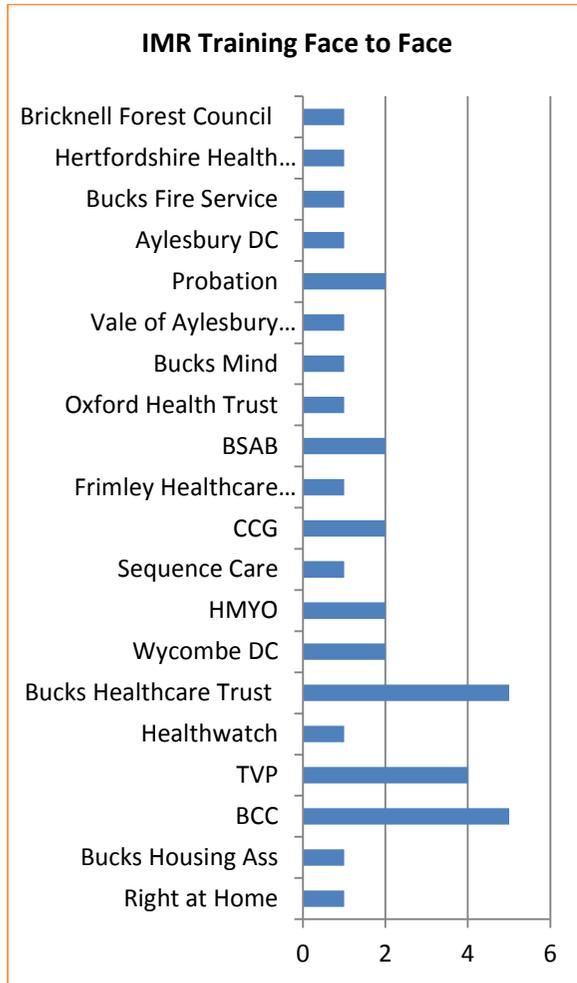
There is an expectation that Board members will attend all the Board meetings or send a representative in their place. The Vale of Aylesbury Housing Trust joined the Board as an organisation in December 2017, hence their lack of attendance for the previous four months. During 2017/18 there has been as mentioned above significant changes of membership amongst main partner agencies and this is in part reflected in the attendance chart above.

Appendix A) Training provided by Buckinghamshire Safeguarding Adults Board

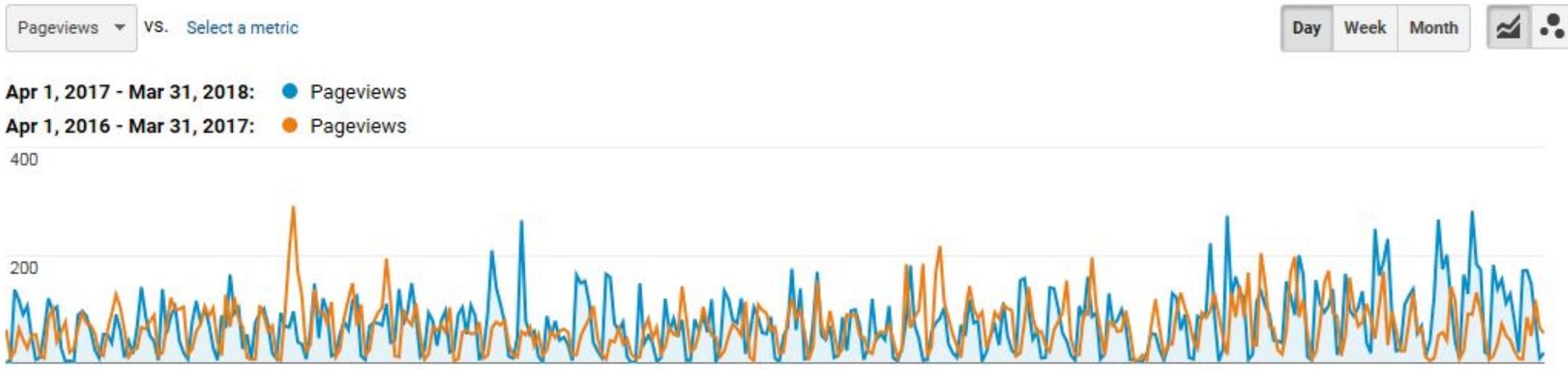
1) E Learning



2) Face to Face Training.

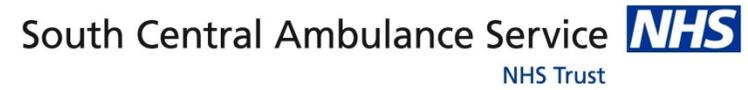
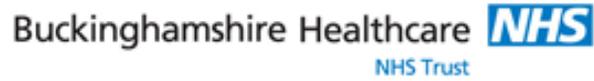


Appendix B) Website This shows an increase in traffic on website for 2017-2018 compared to 2016-2018



Hits on Buckinghamshire Safeguarding Adults Board Website 2016-2017	Number of hits.
Overall	23,727
Front Page	6,397
Professional Resources	1783
Policy and Guidance	3087
Information for public	576
Training	1050

Hits on Buckinghamshire Safeguarding Adults Board Website 2017-2018	Number of hits.
Overall	26,461
Front Page	8,673
Professional Resources	2012
Policy and Guidance	1992
Information for public	1208
Learning & Development	403



ⁱ “Making Safeguarding Personal” is an initiative set up by ADASS with the Local Government Association to make sure that service users and carers remained at the heart of all Safeguarding practices.

ⁱⁱ Welsh Model